CONGRATULATIONS

DEPARTMENT OF THE QUARTER!

Patient Transport Department

Patients and their families always come first. UVMC's values and behavior standards are composed around this simple fact. Patient Transport Services is a model example of putting the patient first. They conduct themselves with the utmost professionalism and dedication, as is evident in the customer service satisfaction scores they receive. The staff continuously goes above and beyond to provide each patient with outstanding care, promoting a positive experience here at UVMC. For this and many other reasons, the **Patient Transport Services Department** is being named the **Department of the Quarter for the fall of 2012!**

Patient Transport Services may be small in size, but it has a big impact on how other departments are able to provide adequate care to patients and families. Three years ago, the Patient Transport team members began working in the Emergency Department when not on transports. They work side-by-side with physicians, nurses and PCTs, providing patient care and medical interventions as needed during some of the busiest times in the ED. They are very flexible, routinely coming in on days off and helping out whenever the need arises. Their main function is to provide medical transportation to and from all PHP hospitals along with outlying hospitals, nursing homes, assisted living facilities, dialysis and various other medical associations; however, it's obvious they do so much more.

The Patient Transport Services Department is comprised of **Tyler Beard, Christopher Branham, Evan Brumbaugh, Andrew Fries, Steve Jackson, Amanda Laino, Ryan McCrea, Mike Peltier, Tim Pierce, Russ Sanderson, Sue Swisshelm, Amanda Wolfe** and is under the supervision of **Tony Alexander.**

Congratulations and thanks to the Patient Transport Services Department! Keep up the great work!